

Annex A – Proposed/amended conditions

Additional conditions

Additional conditions to ensure the proper conduct of the Zoo in all other respects, during the period of the licence.

Insurance

1. Zoo operators must have insurance cover which covers them and every other person under a contract of service or acting on their behalf, against liability for any damage or injury which may be caused by any of the animals or by other factors, whether inside or outside the zoo, including during transportation to other premises. Any upper limit on the sum insured must be set at an adequate but realistic level.
2. Within one month of the date of the licence and one month of the date of renewal of the policy, where applicable, a copy of the Zoo's current public liability insurance policy, and of subsequent renewals thereof, to be sent to the licensing authority.

Hazardous animals

3. The licensing authority to be notified in writing, at least one month in advance, of the proposed **addition** of any animal listed in Category 1 of the Hazardous Animal Categorisation (see Appendix 12 of the Secretary of State's Standards of Modern Zoo Practice 2012), which is from a taxonomic family of which Category 1 species have not previously been kept in the zoo.

Temporary removal of animals from the zoo

4. The licensee to notify the licensing authority before the temporary removal from the zoo (other than for veterinary attention or inter-zoo movements) of any animal listed in Category 1 of the Hazardous Animal Categorisation of the Secretary of State's Standards of Modern Zoo Practice. Such notification is to be given as early as possible and, in any case, no later than 24 hours before the removal, unless the zoo operator and licensing authority mutually agree a shorter period. When giving notification, details of the destination and method of transportation of the animal and of the arrangements for its well-being, as well as for the safety of the public whilst it is away from the Zoo, to be provided.
 - a. If you wish to temporarily remove Category 1 animals from the premises for exhibition, you must provide the Local Authority with a list of planned temporary removals of these animals from the Zoo 28 days ahead of the planned removal. If there are any changes to this list, you must inform the Local Authority no later than 24 hours before the removal.

Escapes

5. In the event of any non-domestic animal escaping from the confines of the Zoo, notification shall be made to the licensing authority as soon as possible, and, in any case, no later than 12 hours following the escape.
6. The licensee must ensure that all members of staff are familiar with emergency procedures when animals escape. In particular, emergency animal escape drills must be carried out at least four times a year, recorded and regularly reviewed, this should include at least two drills involving the escape of a Category 1 species (where present) as stipulated in Appendix 12 of the current Secretary of State's Standards of Modern Zoo Practice.

Stock records

7. An annual stocklist of all animals must be kept, and a copy must be forwarded to the local authority before 1st April of the year following that to which it relates. The stocklist must be in a multi-column format similar, for example, to Section 9.5 and 9.6 of the Secretary of State's Standards of Modern Zoo Practice and cover the period from 1st January to 31st December.

Display of the licence

8. The operator is required to display publicly the Zoo licence and Conditions or a copy of it at each public entrance to the Zoo.

Detailed contingency plan

9. In accordance with Appendix 1 (1.1.4 and 1.1.5) of the Secretary of State's Standards Of Modern Zoo Practice the Zoo must produce and maintain a detailed Contingency Plan, to the requirement of the Local Authority, to detail contact information and plans for the animal care and if necessary their distribution (temporary or otherwise) in the event of closure of the Zoo, partial closure of the Zoo or loss of income for a sustained period of time. The initial Contingency Plan must be produced and submitted to the Local Authority within 2 (two) months from the date of issue of this licence.

Development plan for kitchen/ animal food preparation area

10. In accordance with 1.3 of the Secretary Of State's Standards Of Modern Zoo Practice the zoo must, the Zoo will comply with the requirements and timescales of the 'Kitchen Development Plan', and any reasonable amendments, which is being produced in consultation with the Animal Licensing Officer and Food & Safety Team Leader. This is to ensure hygienic standards for food and staff, and that food preparation areas can be maintained in an appropriate hygienic fashion at all times, This condition must be **fully completed** within 6 (six) months from the date of issue of this licence.

Written standard operation procedure for controlled feeding of animals by visitors

11. In accordance with 1.10 of the Secretary Of State's Standards Of Modern Zoo Practice, the Zoo must produce and implement a written operating practice and risk assessment for the controlled feeding of animals by visitors to the satisfaction of the Local Authority. This Condition must be met within 1 (one) month from the date of issue of this licence.

Accommodation for birds

12. In accordance the Secretary of State's Standards of Modern Zoo Practice Section 2, Section 4, Section 10, 7.8, 8.5 to 8.12 the accommodation for the Harris Hawks must be of a high standard so that a suitable environment is provided. Currently these birds are tethered on the grassed area outside of the rest of the collection walls.

The accommodation must take account of the natural habitat of the species, be educational to the public on how species should be kept and must be clean and subject to regular and ongoing maintenance such that the facilities are clean and look well maintained. Amendments to be made must include:

- a) Mews to provide sufficient shelter for each birds (i.e. must be closed over head and at least on three sides)
- b) Fencing around the grass area and mews where birds are tether to prevent (visitors, farm workers etc) from walking up to and interfering/disturbing the birds

This condition must be met within 3 (three) months from the date of issue of this licence.

Use of the classroom

13. In accordance with 2.9 of Secretary Of State's Standards Of Modern Zoo proper standards of hygiene must be maintained. Any food and incubated eggs from the birds must be removed or the provision of a sink with running hot and cold water must be provided. This condition must be met immediately.

Routine veterinary surgeon visits

14. In accordance with 3.7 and 3.9 of the Secretary Of State's Standards Of Modern Zoo Practice a programme of routine veterinary visits of at least four visits per calendar year must be established. This programme must include, but is not limited to:
- a. A routine health surveillance programme including vaccination, parasite and microbiology screening, including anthelmintic selection and parasite management options;
 - b. quarantine, isolation and import policies and procedures for each taxonomic group including species specific recommendations;
 - c. a process of documented review of clinicopathological records;
 - d. post-mortem examination (PME) procedures and rational when it is not carried out;
 - e. nutritional and dietary review processes;
 - f. pharmaceutical dispensing, storage and management policies, and
 - g. a documented zoonosis policy that includes a review of zoonotic pathogens considered a risk in the collection, surveillance programmes in place to monitor for such pathogens, risk assessments specific to zoonosis management and the mitigation strategies deployed to reduce risk to staff and visitors, including hand washing and sanitation strategies.

This Condition must be met within 3 (three) months from the date of issue of this licence. Therefore, at least two evenly spaced routine veterinary visits are expected by the end of the 2023 calendar year.

Ethical review process

15. In accordance with 7.14 and Appendix 2 of the Secretary Of State's Standards Of Modern Zoo Practice an Ethical Review Process must be developed, implemented, with written records of at least two annual meetings maintained. A zoo veterinary surgeon must attend at least one Ethical Review Process meeting per year. This condition must be met within 12 (twelve) months from the date of issue of this licence.

Safety of walkways for visitors

16. In accordance with 8.15 of the Secretary of State's Standards of Modern Zoo Practice (2012), the Zoo must ensure a safe route is established for all visitors to the exhibition field. This must be away from any vehicles including moving farm machinery and must be appropriately signposted. Within 1 (one) month from the date of issue of this licence, a plan of a new proposed walkway must be sent to the Local Authority. Within 2 (two) months from the date of issue of this licence, the walkway must be established and ready to use.

Provision and signposting of toilet facilities for visitors

17. In accordance with 11.6 and 11.7 of the Secretary of State's Standards of Modern Zoo Practice (2012), the Zoo must ensure there is clearly signposted, properly equipped and maintained toilet facilities with clean water and soap for washing and a means of drying hands. It must be clear which facilities are for staff and which are for visitors. This condition must be met within 2 (two) months from the date of issue of this licence.

Dedicated veterinary treatment room

18. In accordance with Appendix 5 (5.9) of Secretary Of State's Standards Of Modern Zoo Practice, the Zoo will comply with the requirements and timescales of the 'Veterinary Treatment Room Development Plan', and any reasonable amendments, which is being produced in consultation with the Animal Licensing Officer and Food & Safety Team Leaders. This condition must be **fully completed** within 6 (six) months from the date of issue of this licence.

Removal and exhibition of Category 1 animals

19. In accordance with Appendix 6 (6.7 and 6.8) of the Secretary of State's Standards of Modern Zoo Practice, the Zoo must develop a risk assessment and written procedure acceptable to the Local Authority to remove Category 1 animals from their enclosures and exhibit these animals to the public. Category 1 animals cannot be exhibited to

the public until this is complete and agreed by the Local Authority. This condition is to be met within 1 (one) month from the date of issue of this licence.

Tethering of birds

20. In accordance with Appendix 8 (8.7.4) of the Secretary Of State's Standards Of Modern Zoo Practice, owls (and/or vultures) must not be tethered, unless a specific risk assessment and justification has been approved by the zoo licence inspector. This condition must be met with immediate effect.